

September 2007

To our Friends, Neighbors, and Heart of Kensington Collaborators,

Building on strength has been the battle cry of our efforts to revitalize our neighborhood here in the Heart of Kensington.

This resource guide is part of our overall Plan to identify and make the most of all the resources that we have in the community.

We hope that it will make it easier for everyone to find the help they need, and enable you all to help others find their way to needed resources. Thanks to guidance received from our friends at McPherson Square Library, we went the extra mile and called all the identified agencies, found out what they did, and organized the Directory by services provided. We like to think we have developed a little “Yellow Pages” for the neighborhood.

The Directory will be available on-line at www.impactservices.org, and we would appreciate your contacting us with your changes and additions.

Sincerely,

John MacDonald
President and CEO
Impact Services Corporation

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Community Resources **Recursos para la Comunidad**

Community Services

Servicios de la Comunidad

Abandoned/Vacant Homes, 215-686-2463. To clean a vacant lot or have an abandoned building sealed.

Abandoned Vehicle Unit, 4000 N. American Street, **24-Hour Abandoned Auto Hotline**, 215-685-9500, 01, 02, 03; Fax: 215-685-9504 or 9506.

Ambulance, Fire, Police, 911.

Animal Adoption, 267-385-3800. Philadelphia Animal Welfare Association (PAWS), 111 W. Hunting Park Ave.

Animal Bites, Animal Management, 215-685-9040.

Animal Poison Control, 1-888-426-4435

Block Clean ups and Organizing, Philadelphia More Beautiful Committee 215-685-3981.

Block Party Permits – Highway Division of the Streets Department, 11th Floor, 1600 Arch Street, 215-686-5500. Applications must be submitted 21 days in advance with a **\$5.00 fee**.

Community Relations, Crime Prevention, Victim Assistance and Sanitation Enforcement Officers, 215-685-9963/9.

Emergency Food Cupboard, Kensington Neighborhood House, 3068 Frankford Avenue, 215-739-5193.

Environmental Response Unit, 215-686-3082. Provides information on illegal dumping, improper dumpster management and such problems as unshoveled sidewalks or advertising flyers left on doorsteps and car windshields.

Fire – Call 911. Local Fire Department, 3798 Kensington Avenue.

Food Bank, 215-739-7394 or 215-739-7726. Provides food for the hungry in the community.

Gas Leaks and Emergencies, 215-235-1212.

Graffiti Removal and Murals, Philadelphia Anti-Graffiti Network, 215-686-9901.

Litter Prevention and Enforcement, PhilaPride, 215-575-2210. Non-profit organization working for litter reduction and beautification.

Mayor's Office of Community Services, www.phila.gov/mocs

Community Engagement Unit, 215-685-0786.

Fatherhood Initiative Program, 215-685-9730.

Foster Grandparents Program, 215-685-3627.

Workwise Program, 215-685-2980.

Philadelphia Parking Authority, Parking Violations Bureau, 215-561-3636.

Police Patrol District 24, 3901 Whitaker Avenue, 215-686-3240 or 215-686-3241, Fax: 215-685-9966; Emergencies: 911.

Police Patrol District 25, 3901 Whitaker Avenue, 215-686-3250 or 215-686-3251; Fax: 215-685-9959. Emergencies: 911.

Poison Control Center, 800-222-1222.

Recycling Information, 215-685-7329.

Social Security Administration, 5000 Wissahickon Avenue, 3rd Floor, 215-991-3904 or 1-800-772-1213.

Street Repair, Lighting and Related Services, 215-686-5508. Potholes and Dangerous Road Conditions – Highways Division Maintenance Section of the Street Department; Street Lighting – (24-hour number) 215-697-8844.

Traffic Signs and Signals, 215-686-5530.

Trash Removal and Recycling Collection

Trash Pickup – the Sanitation Division of the Streets, 215-686-5560. Collection of trash, recyclables, and bulk items such as furniture and appliances.

Unemployment Compensation, Existing claims: 1-888-255-4728; To open a claim: 1-888-313-7284. Website: www.state.pa.us.com; keyword: unemployment.

Vacant Lots and Abandoned Homes, ACORN 215-765-0042.

Water & Sewer Service & Complaints, 215-685-6300. Billing complaints, 215-686-6880.

Wild or Stray Animals, Animal Control, 215-685-900.

Crisis Intervention Hotlines

Intervención de Crisis

Addiction Hotline, 1-800-234-0420.

Al-Anon, 215-222-5244.

Alateen, 215-222-5244.

Alcoholics Anonymous, 215-574-6900.

Child Abuse Line, State Hotline: 1-800-932-0313; Philadelphia Department of

Child Abuse Prevention Effort, 215-831-8877.

Community AIDS Hotline, 215-985-2437.

Contact (Crisis Intervention for the Hearing Impaired), 215-879-4402.

Families Anonymous, 215-750-4824.

Gamblers Anonymous, 215-468-1991.

Health Services, 215-686-6101.

Lead Poisoning, 215-685-2788.

Mothers Against Drunk Driving (MADD), 215-332-7177.

Narcotics Anonymous, 215-934-3944.

National Runaway Switchboard, 1-800-RUNAWAY (1-800-786-2929).

Overeaters Anonymous, 215-848-3191.

Pennsylvania Elder Abuse Line, 800-490-8505

Philadelphia Corporation for Aging (PCA) Helpline, 215-765-9040

PCA Older Adult Protective Services, 215-765-9040

PCA Long Term Care Access, 215-765-9040
Poison Control Center, 800-222-1222.
Voter's Registration, 215-686-3469.
Women Organized Against Rape, 215-386-7777.
Youth Crisis Line, 1-800-448-4463.

Adolescents / Youth **Adolescente / Jovenés**

Asociación de Puertorriqueños en Marcha, Inc./Proyecto Borinquén – Youth Program, 520 W. Venengo Street, 215-228-3788. Youth and adolescent alcohol and drug treatment services for youth between the ages of 12 thru 17. All HMOs accepted (Community Behavioral Health / CBH referrals). Child care also provided.

Crossroads Community Center, 2916-18 North 6th Street, 215-223-7897, Fax 215-223-0800. Good News Clubs for teens meet to participate in various activities on Thursday evenings from October thru April. Weekly Bible Studies are held for women and teen girls in Philadelphia Prisons. Information and counseling is available for families. 4-H Clubs. Emergency food by appointment.

Lighthouse East Youth Curfew Center, 141 W. Somerset Street, 215-683-5770. Provides community-based environment for young people under 17 years of age caught violating City of Philadelphia Curfew Law within the 24th and 25th Police Districts.

Lutheran Settlement House, 1340 Frankford Avenue, 215-426-8610. Activities include afterschool homework club, teen parenting, homeless services, domestic violence prevention, senior center, counseling services, computer lab, adult education, employment training. All services are **FREE**.

National Runaway Switchboard, 1-800-621-4000. 24-hour information and referral service for runaways.

Youth Crisis Line, 1-800-448-4663. 24-hour service for runaway, homeless, and abused youth.

Child Care **Cuido de Niños**

Child Care Information Services Northeast, 1926 Grant Avenue, 215-333-1560; Fax: 215-333-1472; email: ne@PhiladelphiaChildCare.org. Provides free child care resource and referral services to families, regardless of income. **FREE**.

Day Care

Cuido de Niños

Asociación de Puertorriqueños en Marcha, Inc./APM Community Child Care Center, 2318 N. Marshall Street, 215-763-1040. Child care and early childhood education for youngsters three to five years old.

Brightside Academy, 1819 E. Allegheny Avenue, 215-426-7403. Early care and education programs for children 6 weeks old to 12 years old. Before and after school care with transportation for local schools.

Casa del Carmen / Agency of Catholic Social Services, Reese and Blavis Streets (4400 North Reese Street), 215-329-5660; Fax 215-329-6722. M thru F, 8:30 am to 4:30 pm.

Philadelphia Child Care Resource and Referral Services, 1-888-461-KIDS (5437).

Philadelphia School District Child Care Programs, 215-351-7173.

School District of Philadelphia Comprehensive Day Care Program, 215-351-7200.

Willard Elementary School, 2900 Emerald Street, 215-291-4714. Kindergarten thru 4th grade. M, T, W, Th, F. Day Care for 3 and 4 year olds.

After School Programs

Programas Después de la Escuela

After School Program, St. Philip's United Methodist Community Church, 718 E. Tioga Street, 215-634-5222. Grades K thru 7th grade. M, T, W, Th, F, 3 to 6pm. Academic tutoring, recreation, cultural, café one day a week, snacks.

Amparo de la Niñez, Inc., 107-111 East Luray Street, 215-324-2919; Fax 215-324-4350. After school Tutoring and Homework Club, music classes, children's choir, Summer Day Camp and Saturday Club.

Ayuda Community Center, 4400 North Marshall Street, 215-329-5777. Support Our Students After School Program. Children 1st thru 7th grades. Also links families to other services.

First Tee of Philadelphia, Clubhouse, Franklin D. Roosevelt Golf Course, 215-462-2808. Website: www.Thefirstteephiladelphia.org.

Frank Glavin Recreation Center, 2600 E. Allegheny Avenue, 215-685-9898. Ages 5 thru 12. M, T, W, Th, F, 3 to 6 pm. Arts and crafts, homework help, sports, and other activities. Snacks included.

LEAP – McPherson Square Branch, 601 E. Indiana Avenue, 215-685-9995. Grades 1 thru 12. Monday thru Friday, 3 to 5 pm. Drop in. Homework assistance, computers, library skills, enrichment activities. **FREE**.

Lutheran Settlement House, 1340 Frankford Avenue, 215-426-8610. Activities include afterschool homework club, teen parenting, homeless services, domestic violence prevention, senior center, counseling services, computer lab, adult education, employment training. All services are **FREE**.

Mastbaum AVTS, 3116 Frankford Avenue, 215-291-4703. Grades 9 thru 12. M, T, W, Th, F. Badminton, Baseball, Bowling, Football, Softball, Track & Field, Basketball (B), Basketball (G), Soccer (B), Soccer (G), Volleyball (B), Volleyball (G), Honor Society, Homework Zone, Credit Recovery, Choir, Year book, Student government, Chess, Cheerleading, Coed Weight Room.

Salvation Army Pioneer Latch Key Program, Army Pioneer Corps, 1920 E. Allegheny Avenue, 215-739-2365. Ages 5 thru 12. M, T, W, Th, F, 3 to 6 pm.

Scanlon Recreation Center, 1099 E. Tioga Street, 215-685-9898. Ages 5 thru 12 years old. M, T, W, Th, F, 3 to 6 pm. Sports, Phillies Fundamentals, arts and crafts, homework, snacks, ice skating, ceramics. **\$20**.

After School Programs at School

Programas Después de la Escuela en la Escuelas

Conwell Middle Magnet School, 1849 E. Clearfield Street, 215-291-4722. M,T, W, Th, F. Homework help, group activities, sports, chess challenge, children's club (spiritual). **\$20/week**.

Julia DeBurgos Middle School, Congreso DeLatinos Unidos, 301 Lehigh Avenue, 215-291-4090. Open from 3:00pm until 8:00pm, M-F. **FREE**.

Kids Stop! Ascension of Our Lord School, 725 E. Westmooreland St., 215-624-5920. Youth ages 5 thru12. M, T, W, Th, F, 3 to 6 pm. Comprehensive after school

program that offers cultural, arts, and recreational activities; homework help and snacks. **Fee: \$20.**

Police Athletic League After School Program, S.E.A.S. PAL Center: Elkins School, 500 E. Allegheny Avenue, 215-291-9680 ext. 119. Ages 7 thru 18. M, T, W, Th, F, 3 to 9 pm. Baseball, basketball, softball, indoor soccer, golf, gymnastics, tennis, bowling, volleyball, wrestling, weight-lifting, flag football, double dutch, billiards, foosball, ping pong, chess, field trips, computer lab, homework club.

Stetson Middle School, Methodist Services for Children and Families, B Street & Allegheny Avenue, 215-291-5652 or 215-291-5650. Open 3:00pm until 8:00pm. **FREE.**

Webster Elementary School, 3400 Frankford Avenue, 215-537-2525. Grades K thru 5. M, T, W, Th, F.

Willard Elementary School, 2900 Emerald Street, 215-291-4714. K thru 4th grade. M, T, W, Th, F. Methodist Children's Services after school program: homework help, enrichment etc; West Kensington Boys and Girls Club.

Summer Camps **Campamento de Verano**

Amparo de la Ninez, Inc., 107-111 East Luray Street, 215-324-2919; Fax 215-324-4350. After school Tutoring and Homework Club, music classes, children's choir, Summer Day Camp and Saturday Club.

Ayuda Community Center, 4400 North Marshall Street, 215-329-5777. Community Summer Day Camp. Children 1st thru 7th grades.

Camp Kensington, Impact Services Corporation, 1952 E. Allegheny Avenue, 215-423-2944; Fax 215-739-3283; email campkensington@impactservices.org. Visual and performing arts camp for kids ages 8-13 in zip code 19134. **\$10.00.**

Philadelphia Department of Recreation, Camp William Penn, 1515 Arch Street, 10th Floor, 215-683-3605. Overnight camp located in East Stroudsburg, PA. Philadelphia children 8 thru 12 years of age are eligible for one week during the summer. Not recommended for children with physical disabilities due to its rugged environment. Fees: **\$90 for families earning \$45,000 and less; \$140 for families earning more than \$45,000.** Summer day camps include the aquatics program, lifeguard training, CPR at Samuel Pool, Tioga and Gaul Streets, 215-685-1246.

Counseling / Counseling and Treatment Programs **Consejerias y Tratamientos**

Ayuda Community Center / Family Resource Center 4400 North Marshall Street, 215-329-5777. Provides support for parents thru networking, socializing activities, discussion groups, and linking families to resources.

Casa del Carmen / Agency of Catholic Social Services, Reese and Blavis Streets (4400 North Reese Street), 215-329-5660; Fax 215-329-6722. M – F, 8:30 am – 4:30 pm. Provides case management, emergency food and clothing, information and referral, counseling, utilities programs (LIHEAP and UESF), ESL classes, job search, and day care.

Centro de Servicios para Hispanos, 2742 N. 5th Street, 215-427-3400 or 215-427-3420. Counseling, therapy, medication therapy, and case management services. Bilingual.

Crossroads Community Center, 2916-18 North 6th Street, 215-223-7897, Fax 215-223-0800. A full-time social worker is available for counseling, referrals, and emergency services. Emergency food is available on Monday, Tuesday, and Friday from 12:30 to 4:00 pm, by appointment.

Lutheran Settlement House, 1340 Frankford Avenue, 215-426-8610. Activities include afterschool homework club, teen parenting, homeless services, domestic violence prevention, senior center, counseling services, computer lab, adult education, employment training. All services are **FREE**.

Senior Law Center, Land Title Building, 100 South Broad Street, Suite 1810, 215-988-1244, www.seniorlawcenter.org. Protects the rights and interests of Philadelphia's elderly, providing free legal services, community legal education, professional training, advice, information and referral services, and advocacy.

Adoption Services **Servicios de Adopción**

Council of Spanish Speaking Organizations, Inc., 705-09 North Franklin Street, 215-627-3100, Fax 215-627-7440. Organization serving the Hispanic population of Pennsylvania. Seeks to obtain employment, health services, counseling, higher levels of education and cultural opportunities. Strengthens families thru adoption and foster care services.

Planned Parenthood, 8210 Castor Avenue, 215-745-5966. Provides health care services including adoption referrals, birth control options, gynecological exams, pregnancy options, prenatal care, preventive health care, and sexually transmitted infection testing and treatment. Services are provided on a **sliding scale** based on household size and income for eligible parents.

Domestic Violence / Abuse
Violencia Domestica / Abuso

Bilingual Domestic Violence Project – 215-739-9999 for English hotline; 215-235-9992 for Spanish hotline. Bilingual individual and group counseling for victims of domestic violence. Legal advocacy. Educational programs and sewing classes.

Congreso de Latinos Unidos – Latina Domestic Violence Program, 215-978-1174. Bilingual counseling and support services for domestic violence victims.

Latina Domestic Violence Project, 216 W. Somerset Street, 215-763-8870 ext. 1300. Provides comprehensive intensive services to victims and children who are experiencing domestic violence. Bilingual.

Lutheran Settlement House, 1340 Frankford Avenue, 215-426-8610. Activities include afterschool homework club, teen parenting, homeless services, domestic violence prevention, senior center, counseling services, computer lab, adult education, employment training. All services are **FREE**.

Menergy, 215-242-2235, counseling for abusive men.

St. Christopher's Hospital for Children, Child Protection Clinic, 1 Erie Avenue and Front Street, 215-427-6869. Provides medical and psych-social evaluations for suspected physical and sexual abuse of children.

Women Against Abuse, Business Office – 215-386-1280; Philadelphia Domestic Violence Hotline – 1-866-SAFE-014; Emergency Shelter – 215-386-4545; Transitional Housing – 215-438-5720; Legal Services – 215-686-7082. Emergency relocation (as available), adult education and referrals, on-site nursery. Services for victims that are incarcerated. **FREE** to clients in domestic violence situations.

Women in Transition, 215-751-1111 for hotline. Individual and group counseling for victims of domestic violence and women with drug and alcohol issues. Support services for Lesbian domestic violence victims.

Drug and Alcohol **Drogas y Alcohol**

American Rescue Workers / Fountain of Hope Ministries, 2827 Frankford Avenue, 215-739-6524. Spanish ministry providing live-in drug rehabilitation services for men. Call for an appointment. Entrance fee and ongoing rent assessed on a **sliding scale**.

Asociación de Puertorriqueños en Marcha, Inc./Proyecto Borinquén – Youth Program, 520 W. Venengo Street, 215-228-3788. Youth and adolescent treatment services for youth between the ages of 12 thru 17. All HMOs accepted (Community Behavioral Health/CBH referrals).

Asociación de Puertorriqueños en Marcha, Inc./Proyecto Nuevo Dia – Adult Program and **Asociación de Puertorriqueños en Marcha, Inc./Proyecto Nuevo Vida**, 2143 N. 6th Street, 215-236-8885. Intensive out-patient services; drug and alcohol individual counseling; intensive adult services. Adults, 18 years and older. All HMOs accepted/CBH referrals.

Avenue AA, 3351 Kensington Avenue, 215-739-8411. Alcohol Anonymous Group meetings.

Family Planning **Planeamiento de Familia**

Choices Pregnancy Center, 3455 Frankford Avenue, 215-289-5005. Organization designed to support women in crisis pregnancy situations. Provides **free** pregnancy tests, abortions, pregnancy and adoption information, childbirth classes and coaches, counseling, emergency food program, parenting skills, and clothes.

Planned Parenthood, 8210 Castor Avenue, 215-745-5966. Services include birth control options, gynecological exams, pregnancy options, and sexually transmitted infection testing and treatment. Services are provided on a **sliding scale** based on household size and income for eligible parents.

Foster Care **Servicios de Adopciones**

Council of Spanish Speaking Organizations, Inc., 705-09 North Franklin Street, 215-627-3100, Fax 215-627-7440. Assistance to obtain employment, health services, counseling, higher levels of education and cultural opportunities.

HIV/AIDS

Sida

AIDS Law Project of Pennsylvania, 1211 Chestnut Street, Suite 600, Philadelphia, PA 19107, 215-587-9377. Assistance in AIDS Discrimination; access to health care; wills; living wills and power of attorney; Social Security disability benefits; welfare benefits; insurance coverage; housing; financial issues and debt; family law; immigration.

Congreso de Latinos Unidos, 719 West Girard Avenue, 215-763-8870, Fax 215-763-7023. Mortgage counseling, housing consumer education, emergency financial assistance, housing services to people living with HIV/AIDS.

Esperanza Health Center, Inc., Main Office – K&A, 3156 Kensington Avenue, 215-831-1100. 5th Street Office, 2940 N. 5th Street, 215-221-6633. Holistic, bilingual and bicultural health care services. Eye Exams, Family and Internal Medicine, Pediatrics, Cardiology, Infections Diseases, Osteopathic Medicine and Vaccine services. Leading provider of HIV diagnosis and treatment. All clinical staff speaks both Spanish and English. **Accepts HP, KHPE, KM, AT, US Healthcare, HMA, Bravo (formerly ElderHealth), Medical Assistance, private insurance, and those without insurance.**

Suicide and Crisis Intervention

Suicidio y Intervenciones de Crisis

Congreso de Latinos Unidos, 719 West Girard Avenue, 215-763-8870, Fax 215-763-7023. Bilingual services focusing on crisis intervention and case management and advocacy for children, youth, and families in the area surrounding the Julia de Burgos Middle School, N. 4th St. & Lehigh Avenue.

(Also see Crisis Intervention Hotlines listed on page 5.)

County Assistance Office – Kent District Office

La Oficinas del Condado de Asistencia – Distrito Kent

2701 N. Broad Street, Information: 215-560-5403; Fax: 215-560-5400.

Benefits, 215-560-5403.

Child Care Coordinator, 215-560-7146.

Change in Circumstances, 215-560-7224 or 215-560-7226.

Emergency Energy Assistance, 215-560-2970.

Healthcare (Adult), 1-877-707-5437.

Culture and the Arts **Cultura y Artes**

Asociacion de Musicos Latino-Americanos (AMLA), 4261 N. 5th Street, 215-324-0746, extension 260 or 315; Fax 215-634-4366; www.alma.org. Latin music and support for the development of the music, artists, and ensembles.

Historical Society of Pennsylvania, 1300 Locust Street, 215-732-6200. Features a library with the complete history of Philadelphia.

Disabled Individuals **Individuos Desabilitados**

Associated Services for the Blind, 919 Walnut Street, 215-627-0600; Fax 215-922-0692. Promotes self-esteem, independence, and self-determination in blind and visually impaired people. Provides training, education, materials, information and education. ESL classes, Latino Life Skills Support Group, Adjustment to Blindness Training, brail and large print services, computer training, radio information center, recording services and gardening program.

Blind Relief Fund, 215-222-7613. Assistance for residents in Philadelphia who are legally blind and need assistance with utility bills.

Center for Disability Law and Policy (CDLP), 1617 JFK Boulevard. Suite 800. 215-557-7112; Fax: 215-557-7602; Toll Free: 1-888-745-CDLP. Non-profit public interest law center that provides advocacy and legal services to individuals with disabilities.

Hispanos Unidos para Niños Excepcionales (HUNE), Inc., 202 W. Cecil B. Moore Avenue, 215-425-6203. Assists Hispanic parents of exceptional children to understand the nature of disabilities and educational and developmental needs; provides training for parents on all aspects of special education to ensure that children receive a Free Appropriate Public Education; provides support and/or individual assistance to parents of exceptional children.

Legal Clinic for the Disabled, 215-587-3350. Provides advice and representation for people with disabilities.

Library for the Blind and Physically Handicapped, 919 Walnut Street, 215-683-3213. Provides adult education classes Tuesday, Wednesday, 10 am to 2:30 pm, September thru June. Please call for summer schedule.

Office of Vocational Rehabilitation (OVR), 1-800-442-6381 or 215-560-1900.
Services and information for people with disabilities.

Economic Development **Desarrollo Económico**

Impact Loan Fund, Inc., 1952 E. Allegheny Avenue, 215-423-2944, ext. 137.
Certified Community Development Financial Institution of the U.S. Department of
Treasury authorized to provide Micro and Small Business Loans to purchase
equipment, inventory, leasehold improvements, business real estate improvements
or repairs, or for working capital.

Education **Educación**

Basic Computer Skills

(Please also see under ESL, Literacy, and GED)

Center for Literacy, 636 South 48th Street, 215-474-1235 or 215-474-1231, Fax:
215-472-7290. Literacy instruction and a wide range of adult literacy services.
FREE.

Community Women's Education Project, 2801 Frankford Avenue, 215-426-2200,
ext.207. A free program for women ages 17 thru 21. Provides GED Preparation,
computer classes, refresher courses for women with high school diplomas, parenting
skills, on-site subsidized child care. **FREE.**

Impact Services Corporation, 1952 E. Allegheny Avenue, 215-423-2944.
Community computer courses offered on a regular basis. Call for schedule. **FREE.**

Driver's Education

Clases de Aprendizaje para Manejar

Sisters of St. Joseph Welcome Center, 728 East Allegheny Avenue, 215-634-
1696. Opportunities that enable immigrants and others to improve their quality of
life thru access to education, support services and programs leading to self-
sufficiency. Provides literacy training, driver's education, and citizenship training.

ESL, Literacy, Pre-GED, GED

Asian Americans United, 913 Arch Street, 215-925-1538 or 215-925-1539.

Aspira, Inc., Community Center, 4322 North 5th Street, 215-455-1300. GED classes in English and Spanish for youth 16 – 21 years old.

Cambodian Association of Greater Philadelphia, 5412 N. 5th Street, 215-324-4070 or 215-324-2995. Social and educational programs, advocacy, summer programs, summer jobs for high school students, and translation services.

Casa del Carmen / Agency of Catholic Social Services, Reese and Blavis Streets (4400 North Reese Street), 215-329-5660; Fax: 215-329-6722. M thru F, 8:30 am to 4:30 pm. Provides case management, emergency food and clothing, information and referral, counseling, utilities programs (LIHEAP and UESF), ESL classes, job search, and day care.

Congreso de Latinos Unidos, 719 West Girard Avenue, 215-763-8870, Fax 215-763-7023. Provides adult education, employer-driven job training, employment counseling and job placement, Welfare-to-Work outreach, counseling and support, pre-apprenticeship training program for construction trade unions.

Council of Spanish Speaking Organizations, Inc., 705-09 North Franklin Street, 215-627-3100, Fax 215-627-7440. Assists people to obtain employment, health services, counseling, higher levels of education and cultural opportunities.

Free Library of Philadelphia, Kensington Branch, 104 W. Dauphine Street (at Hope Street), 215-426-8610. Adult Basic Education, pre- GED, GED classes. Monday and Wednesday, 12:30 to 4:00 pm.

Impact Services Corporation, 1952 E. Allegheny Avenue, 215-423-2944. Computer skills, English-as-a Second Language, pre-GED and GED preparation. Tax preparation services, community jobs program, nutrition classes, family savings accounts. Various programs for veterans and ex-offenders.

Korean Community Development Service Center, 6055 N. 5th Street, 215-276-8830 or 215-224-8150. Tutoring, senior citizens classes, adult language classes, day care and nursery school, job counseling, crime prevention.

Library for the Blind and Physically Handicapped, 919 Walnut Street, 215-683-3213. Provides adult education classes.

Sisters of St. Joseph Welcome Center, 728 East Allegheny Avenue, 215-634-1696. Provides literacy training, driver's education, and citizenship training.

Higher Education **Educación Superior**

College Access Center, 152 West Lehigh Avenue, 215-739-9360; Fax 215-739-8550. Provides orientation/counseling for college preparation to high school students in public schools as well as to adults in the North Philadelphia area. Provides financial aid and scholarship information; assists in applying for financial aid.

Impact Loan Fund, Inc., 1952 E. Allegheny Avenue, 215-423-2944, ext. 137. Certified Community Development Financial Institution of the U.S. Department of Treasury. Provides Small Business Loans, Educational Aid, Family Aid.

Parenting Education **Educación Paternal**

Center for Families and Relationships, 1600 Magee Avenue, 215-537-5367. Provides parenting education for moms and dads. Classes are ongoing and may be joined at any time. Classes are **\$25 per class**; medical assistance accepted.

Children's Aid Society at Frankford, 4137 Frankford Avenue, 215-685-1472. Provides parent education and empowerment seminars. Offers separate Parenting Collaborative groups for families seeking reunification and parents with children at risk for DHS involvement or placement.

Community Women's Education Project, 2801 Frankford Avenue, 215-426-2200. Provides parenting education and support services for young mothers, mothers in drug treatment and single mothers. Child care and personal counseling and Parent and Child Together classes are also available.

Congresso de Latinos Unidos, Mastbaum High School, 3116 Frankford Avenue, 215-763-8870, extension 1909.

CORA, Neumann Program, 1000 Orthodox Street, 215-535-2957. Provides parenting education and support services for teens. Parent education focusing on child development, discipline, substance abuse and developing relationships with children. Other services include GED, career counseling, computer training.

Frankford Group Ministry's Neighborhood Parenting Program, 4620 Griscomb Street, 215-744-2990. Languages include: English, Afrikaans, Asian, Arabic, Creole, Russian. Provides parent education support services for low-income families with children under five living in at-risk neighborhoods. Services include

emergency assistance and heating assistance applications. Offers Parenting Collaborative groups for families, parents in recovery, fathers and teen parents. All classes focus on parents, infants and toddlers. All services are **FREE**.

Girls & Boys Town of Philadelphia, 154-160 East Huntington Street, 215-739-3742. Languages include English and Cambodian. Provides parent education and support services focusing on child discipline, youth violence, substance abuse, and developing relationships with children. All services are **FREE**.

New Foundations, Inc., 1341 North Delaware Avenue, 215-203-8733. Provides parent education and support services for single mothers and teen parents. All services are **FREE**.

Parent Action Network (PAN), Main Office: 1601 Cherry Street, Program Location: St. Mark's Church, 4442 Frankford Avenue, 215-PARENTS (727-3687). Provides parent education and support services for single mothers, teen parents, parents seeking reunification with children in placement, survivors of abuse, Spanish speaking parents and fathers. Child care available at some locations. Parent education focuses on child development, discipline, developing relationships with children, and women's self-esteem. All services are **FREE**.

Philadelphia Early Childhood Collaborative, 1080 North Delaware Avenue, 215-634-3325. All services are **FREE**.

Preschool Project, 1080 North Delaware Avenue, Suite 200, 215-634-3325. Offers parent education and support services including home-based Head Start and counseling for single mothers, and special needs children. All services are **FREE**.

Elected Officials **Oficiales Elejidos**

State Senator, Christina Tartaligione, 1061 Bridge Street, 215-533-0440.

State Representative, Angel Cruz, 2749 N. 5th Street, 215-291-5643.

State Representative, Allyson Schwartz, 7219 Frankford Ave., 215-335-3355.

State Representative, John Taylor, 4725 Richmond Street, 215-744-2601.

Philadelphia City Council, District 7, Daniel Savage, City Hall, Room 597, 215-686-3448-49.

Philadelphia City Council, District 1, Frank DiCicco, City Hall, Room 332, 215-686-3458.

Philadelphia City Council District 6, Joan Krajewski, City Hall, Room 591, 215-686-3444.

Philadelphia City Council District 7, Daniel Savage, City Hall, Room 597, 215-686-3448.

Employment/Job Training **Entrenamiento para Trabajos**

CareerLink Offices **Oficinas de Career Link**

Impact Services Corporation, 1952 E. Allegheny Avenue, 215-423-2944.

Nueva Esperanza, 2530 – 36 North 2nd Street, 215-634-4311.

North CareerLink, 900 Spring Garden Street, Philadelphia, PA 215-560-5465.

Job Search / Job Training Programs **Programas de Entrenamiento y Búsqueda de Trabajo**

Congreso de Latinos Unidos, 719 West Girard Avenue, 215-763-8870, Fax 215-763-7023. Provides adult education, job training, employment counseling and job placement, counseling and support.

Council of Spanish Speaking Organizations, Inc., 705-09 North Franklin Street, 215-627-3100, Fax 215-627-7440. Seeks to obtain employment, health services, counseling, higher levels of education and cultural opportunities.

Impact Services Corporation, 1952 East Allegheny Avenue, 215-423-2944. Job Readiness Workshops, career exploration, life skills, job search assistance.

Lutheran Settlement House, 1340 Frankford Avenue, 215-426-8610. Activities include afterschool homework club, teen parenting, homeless services, domestic violence prevention, senior center, counseling services, computer lab, adult education, employment training. All services are **FREE**.

Online Employment Resources **Recursos para Empleo con Computadora**

www.pacareerlink.state.pa.us.- provides a self-directed system in which individuals have access to employment, training, and other resources.

www.careerbuilder.com – find new employment or work; get Job Recommendations.

www.phillyworks.com - links to Philadelphia company job pages, classified ads and employment agencies.

www.jobhunt.com - free online guide to Pennsylvania's employment resources.

www.jobbankusa.com - Specializes in providing employment and resume information services to job candidates, employers, and recruitment firms.

www.careercity.org - Offers thousands of links to employers, jobs and job fairs.

www.monster.com - Browse job listings, links to companies and read expert advice.

www.hotjobs.com - Submit a resume or scan for jobs; includes career tips and job profiles.

www.usajobs.com - View current federal job opportunities from the Office of Personnel Management (features an online application).

www.headhunter.com - Post resumes and search for jobs for free. Regularly updated; lists more than 200,000 jobs.

Energy Services/Energy Assistance Programs **Servicios de Energia / Programa de Asistencia**

General Information **Información General**

First Call for Help – United Way, 215-568-3750. Emergency food and shelter; counseling services; energy, housing, mortgage and rental assistance; credit, debt, career, money management, drug and alcohol, and neighborhood organizations/programs and community based services. **FREE** for Philadelphia residents.

Neighborhood Energy Centers (NECS), New Kensington Community Development Corporation, 2515 Frankford Avenue, 215-427-0350. A one-stop-shop for energy programs providing a comprehensive approach to energy problems for low- to moderate-income consumers.

Philadelphia Corporation on Aging (PCA) Senior Helpline, 215-765-9000. Resource and referral service for senior citizens (age 60 and over).

Heat-Related Needs/Fuel Assistance Grants
Necesidades de Calefacciones / Asistencia Combustible

Basic Systems Repair Program, 215-448-2160. Plumbing, electrical, structural repairs for low-income homeowners.

Crisis (Homeowners and Renters), 215-686-2590. Can repair or replace heating systems for low-income households.

Heater Hotline (Homeowners), 215-568-7190. Provides emergency heater repair for homeowners only.

LIHEAP, 215-560-1583 or 1-800-344-3574. Federal grant to help pay primary or secondary heating bills. Applications available from early November thru March.

“No Heat” Complaints for Tenants, 215-686-2590. Customers can register a complaint and have an inspector examine site; owner will be notified if there is a violation. If the situation remains unchanged, the city will send in a contractor to rectify the situation.

Utility Assistance Programs/Assistance with Utilities Disputes
Programas de Asistencia para Utilidad

ACORN, 846 North Broad Street, 2nd Floor, 215-765-0042. Addresses issues such as landlord/tenant rights, PGW and utility shutoffs.

Community Legal Services Energy Unit, 215-981-3777. Legal advice and representation concerning utility disputes for low-income individuals.

Pennsylvania Public Utility Commission (PA PUC) – Bureau of Consumer Services, 1-800-782-1110. Responds to complaints about PECO service.

PECO Energy Company’s Universal Services Program, 1-800-774-7040. Program to aid customers who have an inability to pay their electric bill. Customers can receive a special payment agreement for less than the current bill.

Philadelphia Gas Commission, 215-683-0910. Registers and hears complaints concerning PGW.

Philadelphia Gas Work's Customer Responsibility Program (CRP). CRP is a percent-of-income payment plan for low-income customers. CRP requires high usage customers to conserve and PGW offers free conservation services to do so. Apply at a local PGW Customer Service Center. Franklin Customer Service Center, 4410 Frankford Avenue. Tues., Thurs., Fri. 9 am to 5 pm or North Philadelphia Customer Service Center, 1337 West Erie Avenue. Mon., Wed., Thurs. 9 am to 5 pm.

Philadelphia Water Revenue Assistance Program (WRAP), 215-686-6880. Offers credit and grants on water bills, assistance in completing LIHEAP, CRISIS, and UESF applications and makes referrals to WRAP for payment agreements.

Verizon Repair, 888-663-0363. Verizon Center for Customers with Disabilities, 800-974-6006.

Universal Telephone Assistance Program (UTAP), 800-801-4008. Assists qualified low-income residential customers with paying their basic telephone charges.

Weatherization and Conservation **Insulaciones y Conservaciones**

PECO's Low Income Usage Reduction Program (LIURP), 1-800-675-0222. Energy conservation program for electric customers.

Water Conservation Assistance Program (CAP), 2515 Frankford Avenue, 215-427-0350. Helps customers reduce water usage to save on water bills. Contact your local Neighborhood Energy Center: New Kensington Community Development Corporation, 215-427-0350.

Weatherization Assistance Program (WAP), 215-448-2161 or 2137. Provides free Weatherization for low-income homeowners and renters including roof insulation, heater retrofit, air sealing and other measures. Customers can also apply by contacting their Neighborhood Energy Center: New Kensington Community Development Corporation, 2515 Frankford Avenue, 215-427-0350.

Ex-Offender and Offender Programs **Ex-Delincuente y Programas de Infractores**

Crossroads Community Center, 2916-18 North 6th Street, 215-223-7897, Fax 215-223-0800. Weekly Bible Studies are held for women and teen girls in Philadelphia Prisons. Information and counseling is available for families.

Impact Services Corporation, Mayor's Re-Entry program and Helping Offenders Work (HOW), 1952 East Allegheny Avenue, 215-423-2944.

Financial Services

Servicios Financieros

Banks / Credit Unions / Loan Fund

Bancos / Uniones de Creditos

Bank of America, 1841 E. Allegheny Ave, 800-841-4000;

Beneficial Bank, 2514 Aramingo Avenue, 215-425-5640.

Borinquen Federal Credit Union, 629 West Erie Avenue, 215-228-4180; Fax 215-228-5110.

Citizens Bank, 2497 Aramingo Avenue, 215-203-0221.

Consumer Credit Counseling Services of Delaware Valley, 215-563-5665.
Provides budget counseling and debt management services.

Eagle One Community Federal Credit Union, 2303 Frankford Avenue, 215-425-9290.

Impact Loan Fund, Inc., 1952 E. Allegheny Avenue, 215-423-2944, ext. 137.
Certified Community Development Financial Institution of the U.S. Department of Treasury authorized to provide Micro and Small Business Loans to purchase equipment, inventory, leasehold improvements, business real estate improvements or repairs, or for working capital.

New Horizons Federal Credit Union, 2303 Frankford Avenue, 215-524-9290.

Sovereign Bank, 2401 East Venango Street, 215.537.6490.

Wachovia Bank, 861 E Allegheny Avenue, 215-425-8000, Fax: 215-739-2320.
1148 Frankford Avenue, 215-739-4300.

Financial Aid for Education **Educación / Ayuda Financieras**

College Access Center, 152 West Lehigh Avenue, 215-739-9360; Fax 215-739-8550. Available to anyone interested in pursuing higher education. Provides financial aid and scholarship information, one-on-one assistance in applying for financial aid, visits to college campuses for tours and interviews.

Federal Student Aid (PELL), Information Center, 1-800-692-7392

Impact Loan Fund, Inc., 1952 E. Allegheny Avenue, 215-423-2944, ext. 137. Certified Community Development Financial Institution of the U.S. Department of Treasury. Provides Small Business Loans, Education Aid, Family Aid.

Pennsylvania Higher Education Assistance Agency, Grant Applications: 1-800-692-7435; Loan Division: 1-800-692-7392.

Food **Alimento**

Crossroads Community Center, 2918 N. 6th Street, 215-223-7897. Emergency food cupboard.

Ebenezer Baptist Church, 2259 N. 10th Street, 215-235-8078. Emergency food cupboard.

Jesus Name Ministries, Inc., 3255 Kensington Avenue, 215-634-0563. Emergency food cupboard.

Kensington Welfare Rights Union, 2825 N. 5th Street, 215-203-1945. Emergency food cupboard.

Lighthouse, Lehigh Youth Services, 152 W. Lehigh Avenue,
Neighborhood Action Bureau, Inc., 2565 Germantown Avenue, 215-226-0351.
Emergency food cupboard.

Neighborhood Action Bureau, 2565 Germantown Avenue, 215-226-0351.
Emergency food cupboard.

New Hope for Women, 701 E. Cornwall Street, 215-634-7613. Emergency food cupboard.

New Life in Christ Church, 3336 N. Kensington Avenue, 215-634-4897.
Emergency food cupboard.

Operation Second Chance Rescue, 507 York Street, 215-228-3209. Emergency food cupboard.

People United Together (PUT), 1007 W. Lehigh Avenue, 215-226-5890.
Emergency food cupboard.

Proclaimers of Hope Ministries, Inc., 236 W. Allegheny Avenue, 215-427-1811.
Emergency food cupboard.

Saint Mark Outreach Baptist Church, 924 W. Cambria Street, 215-223-1500.
Emergency food cupboard.

Saint Philips United Methodist Church, 718 E. Tioga Street, 215-634-5222.
Emergency food cupboard.

The Simple Way, 3234 Potter Street, 215-423-3598. Emergency food cupboard.

Health

Salud

(Key to Health Care Plans listed in this section: AC = Americhoice, HP = Health Partners, KM = Keystone Mercy, AT = Aetna, KHPE = Keystone Health Plan East. Always call first to be sure your plan is accepted.)

Behavioral / Mental Health

Salud Mental / Comportamiento

Asociación de Puertorriqueños en Marcha, Inc./APM Early Intervention/Home-Based Services, 2318 N. Marshall Street, 215-235-6906. **Asociación de Puertorriqueños en Marcha, Inc./Project ROCA Program-Family Case Management**, 2127 N. 6th Street, 2nd Floor. Offers in-home services to Latino and other youngsters aged 3 thru 5 who have been diagnosed as developmentally delayed who are in need of early intervention services.

Asociación de Puertorriqueños en Marcha, Inc./APM Behavioral Health Care Center, 4301 Rising Sun Avenue, 215-456-1453. **Mental Health Clinics:**
731 W. Erie Avenue, 215-225-9360
3263-65 N. Front Street, 215-426-1077
2147 N. 6th Street, 215-235-6788

Individual, group and family therapy; mental health case management; partial hospitalization services; psychiatric evaluations. **All HMOs accepted/cash fee/CBH referrals required.**

Comhar, Inc. / Community Mental Health and Mental Retardation, 3201 Frankford Avenue, 215-427-5800. Psychiatric evaluation, social history and assessment, group and family psychotherapy are available. Intensive case management, partial hospitalization services, community residential rehabilitation services. **All medical insurance accepted.**

Dental Care
Cuido Dental

Fairmont Health Center, 1412-20 Fairmont Avenue, 215-235-9600, Fax 215-232-4093.

Gentle Dental, 2656 Germantown Avenue, 215-228-8723. **Accepts AC, HP, KM, AT. Services are provided at a discount.** Spanish is spoken.

Maria De Los Santos Health Center, 452 West Allegheny Avenue, 215-291-2509. **Accepts AC, HP, KM, AT, KHPE; services are also discounted.** Spanish and Arabic are spoken.

Peach Dental, 3200 Frankford Avenue, Suite #2, 215-739-5600. **Accepts AC, HP, KM, AT, KHPE.** Spanish is also spoken.

Pediatric Dental Associates, 3509 N. Broad Street, 215-707-6411. **Accepts AC, HP, KM, AT, KHPE.**

Pediatric Dental Associates, 100 East Lehigh Avenue, **215-707-1030.** **Accepts Medicaid and CHIP Insurance Plans.** Spanish is spoken.

Quality Community Health Center, 2501 W. Lehigh Avenue, 215-227-0300. **Accepts AC, HP, KM, AT, KHPE. Services are discounted.** Vietnamese and Kannada are spoken.

St. Christopher's Hospital Pediatric Clinic, Erie Avenue and Front Street, 215-427-5065. **Accepts AC.** Spanish is spoken.

Special Smiles, Ltd., 100 East Lehigh Avenue, 215-707-0575. **Accepts AC, HP, KM.** Spanish, German, and Chinese are spoken.

Eye Care **Cuido de Ojos**

Esperanza Health Center, Inc., Main Office – K&A, 3156 Kensington Avenue, 215-831-1100. 5th Street Office, 2940 N. 5th Street, 215-221-6633. Holistic, bilingual and bicultural health care services. Eye Exams, Family and Internal Medicine, Pediatrics, Cardiology, Infections Diseases, Osteopathic Medicine and Vaccine services. Leading provider of HIV diagnosis and treatment. All clinical staff speaks both Spanish and English. **Accepts HP, KHPE, KM, AT, US Healthcare, HMA, Bravo (formerly ElderHealth), Medical Assistance, private insurance, and those without insurance.**

Philadelphia Eye Associates, 1703 S. Broad Street, Suite 103, 215-339-8100.
2610 E. Allegheny Avenue, 215-423-5154.

Wills Eye Hospital, 9th and Walnut Streets, 215-339-8100.

Health Education **Educación de Salud**

Fairmont Health Center, 1412-20 Fairmont Avenue, 215-235-9600, Fax 215-232-4093. Disease prevention programs, social services and referrals, childbirth/parenting, family planning, diabetes, nutrition, hypertension management, HIV/AIDS programs, dental care.

Health Insurance and / or Referrals **Seguro de Salud / Referidos**

Healthy Kids Helpline, 1-800-986-5437. Helpline refers callers to programs that offer **free or low cost health care services based on income guidelines.**

Kids Choice Child Health Insurance Plan (CHIP), 1-800-986-5437. **Provides free or low cost health insurance** for uninsured children under age 19 of working families .

Hospitals **Hospitales**

Children’s Hospital of Philadelphia, 34th Street & Civic Center Blvd., 215-590-1000; Physician Referral: 1-800-879-2467.

Northeastern Hospital, Allegheny Avenue, 215-291-3391 or 3028.

St. Christopher's Hospital Pediatric Clinic, Erie Avenue and Front Street, 215-427-5065. Spanish is spoken and services are provided for children with special needs.

Temple East Incorporated Northeastern Hospital, 1741 Frankford Avenue, 215-291-2126.

Temple University – Episcopal Hospital, 100 East Lehigh Avenue, 215-707-1200.

Thomas Jefferson University Hospital, 111 S. 11th Street, 215-955-6000; Physician Referral: 1-800-JEFFNOW (1-800-533-3669).

Medical Care **Cuidado Medico**

Aramingo Family Practice, 3300 Aramingo Avenue, 215-634-5110.

East Allegheny Family Practice, 2232 East Allegheny Avenue, 215-425-3981.

Esperanza Health Center, Inc., Main Office – K&A, 3156 Kensington Avenue, 215-831-1100. 5th Street Office, 2940 N. 5th Street, 215-221-6633. Holistic, bilingual and bicultural health care services. Family and Internal Medicine, Pediatrics, Cardiology, Eye Exams, Infections Diseases, Osteopathic Medicine and Vaccine services. Leading provider of HIV diagnosis and treatment. All clinical staff speaks both Spanish and English. **Accepts HP, KHPE, KM, AT, US Healthcare, HMA, Bravo (formerly ElderHealth), Medical Assistance, private insurance, and those without insurance.**

Fairmont Health Center, 1412-20 Fairmont Avenue, 215-235-9600, Fax 215-232-4093. Obstetrics/Gynecology, Pediatrics, Adolescent Medicine, Adult Medicine, Family Medicine, and Lab Testing.

Hofman Health Care, 2317 East Westmoreland Street, 215-291-3115.

Maria De Los Santos Health Center, 452 West Allegheny Avenue, 215-291-2509. **Accepts AC, HP, KM, AT, KHPE; services are also discounted.** Spanish and Arabic are spoken.

Northeast Medical Practice Limited, 2301 E. Allegheny Avenue, 215-291-3107.

Port Richmond Family Practice, 2923 Thompson Street, 215-425-3981.

Primary Care Medicine, 2236 E. Allegheny Avenue, 215-634-8000.

Quality Community Health Center, 2501 W. Lehigh Avenue, 215-227-0300. **Accepts AC, HP, KM, AT, KHPE. Services are also discounted.** Vietnamese and Kannada also spoken.

St. Christopher's Hospital Pediatric Clinic, Erie Avenue and Front Street, 215-427-5065. **Accepts AC.** Spanish is spoken and services are provided for children with special needs.

SCPA Adolescent Medicine, Erie and Front Streets, 215-427-3802.

National Health Organizations **Organizaciones de Salud Nacional**

Alzheimer's Association, 225 N. Michigan Avenue, Chicago, IL 60601-7633, 800-272-3900. Contact for information, referral, and support.

American Cancer Society, 800-ACS-2345 (or 800-228-4327). Available 24 hours a day, 7 days a week.

American Diabetes Association, 1701 North Beauregard Street, Alexandria, VA 22311, 800-DIABETES (800-342-2383). Hours of operation are Monday-Friday, 8:30 am – 8:00 pm.

American Heart Association, 7272 Greenville Avenue, Dallas, TX 75231, 800-AHA-USA-1 (or 800-242-8721).

American Lung Association, 800-LUNG-USA (or 800-586-4872). Local Office: 2121 City Line Road, Bethlehem, PA 18017-2100, 610-867-4100.

American Red Cross, Southeastern Pennsylvania Chapter, 23rd & Chestnut Streets, 215-299-4000.

American Stroke Association, National Center, 7272 Greenville Avenue, Dallas, TX 75231, 888-4-STROKE (or 888-478-7653).

Arthritis Foundation, P.O. Box 7669, Atlanta, GA, 800-283-7800. Local Office: Bourse Building, 111 S. Independence Mall East, Suite 500, 215-574-3060. Toll free: 800-355-9040. Hours of operation are Monday-Friday, 8:30 am – 4:30 pm.

Rheumatology services and programs for adults, children, and youth with arthritis or serious collagen related illnesses.

National Alliance for Hispanic Health, 1501 16th Street NW, Washington, DC, **National Hispanic Family Helpline**, 1-866-783-2645, **National Hispanic Prenatal Helpline**, 1-800-504-7081. Website: www.hispanichealth.org.

National Hemophilia Foundation, Delaware Valley Chapter, 222 South Easton Road, Suite #122, Glenside, PA 19038, 215-885-6500.

National Institute on Deafness and Other Communication Disorders, 31 Center Drive, MSC 2320, Bethesda, MD 20892, 800-241-1044. Hours of operation are Monday-Friday, 8:30 am – 5:00 pm.

National Kidney Foundation, 30 East 33rd Street, New York, New York 10016, 800-622-9010.

National Psoriasis Foundation, 6600 SW 92nd Avenue, Suite 300, Portland, OR 97223, 800-723-9166.

Paralyzed Veterans of America, 801 18th Street NW, Washington, DC 20006, 800-424-8200, Health Care Hotline: 800-232-1782.

Sickle Cell Information Center, PO Box 109, Grady Memorial Hospital, 80 Jesse Hill Jr Drive SE, Atlanta, GA 30303, 404-616-3572, Fax: 404-616-5998.

Pharmacies

Farmacias

Amigos Pharmacy, 3224 N. Kensington Avenue, 215-426-0250.

CVS, 6150-60 N. 5th Street, 215-548-1110.

421 S 2nd Street, 215-627-3983.

4133 G Hunting Park, 215-831-9304.

2400 Aramingo, 215-291-8315.

Cambria Pharmacies, 2860 N 5th Street, 215-225-2886.

Center Apothecary, 2110 S 7th Street, 215-334-3388.

Crown Drugs, 6519 Frankford Avenue, 215-624-4224.

Eckerd Drugs, 9910 Frankford Avenue, 215-824-2700.
2401 E. Venango Street, 215-743-8530.
7300 Frankford Avenue, 215-331-3881.
2495 Aramingo Avenue, 215-423-2361.
522 S 2nd Street, 215-625-9840.
6327 Torresdale Avenue, 215-331-9929.

Esterson's Drugs, 2328 E. Norris Street, 215-423-4534.

Rite Aid Pharmacies, 338 E. Allegheny Avenue, 215-634-4397.
2101 E. Allegheny Avenue, 215-423-8307.
2201 W. Allegheny Avenue, 215-223-8979.
3900 Castor Avenue, 215-289-4566.
6430 Castor Avenue, 215-744-2706.
7972 Castor Avenue, 215-728-4981.
5612 N. Fifth Street, 215-927-0366.
2318-2324 N. Front Street, 215-426-8820.
609-25 W Hunting Park, 215-455-7330.
101-103 E. Lehigh Avenue, 215-425-3784.
2121 Lehigh Avenue, 215-226-6479.
2132-38 E. Lehigh Avenue, 215-426-9631.
5272 Torresdale Avenue, 215-535-6854.
6744-46 N 5th Street, 215-224-2060.

Rubino Pharmacy, 7100 Torresdale Avenue, 215-624-0919.

Walgreen's Pharmacy, 1809 E. Allegheny Avenue, 215-426-0964.
4001 Kensington Avenue, 215-537-2301.

West Girard Health Pharmacy, 1207 N. 5th Street, 215-235-3245.

Housing **Vivienda**

Basic Systems Repair Program, Philadelphia Housing Development, 215-448-2160. **FREE** emergency repairs to electrical, plumbing and/or heating systems of an owner-occupied property.

City of Philadelphia Section 8 Communication Department, 215-686-1776 or 215-5667. Homeless prevention and low-income housing.

Emergency Housing Assistance Program, Philadelphia County Assistance Office, 1400 Spring Garden Street, Room 901, 215-560-1976. Assists with eviction or foreclosure, permanent living quarters, and provides temporary shelter when a dwelling is uninhabitable or condemned as a result of a disaster.

First Call for Help – United Way, 215-568-3750. All purpose information and referral service for emergency food and shelter; counseling services; energy, housing, mortgage and rental assistance; credit, debt, career, money management, drug and alcohol, and neighborhood organizations/programs and community based services. **FREE** for Philadelphia residents.

Homestart, Philadelphia Housing and Community Development, 1234 Market Street, 215-448-2176. Vacant City-owned houses, rehabilitated and sold at below-market prices to qualified first-time homebuyers.

Housing Repairs, Adaptive Modifications, (Philadelphia Corporation on Aging), 215-765-9040. **Provides free adaptations** to house or apartment of low-income disabled individuals.

Hispanic Association of Contractors and Enterprises – HACE, 167 W. Allegheny Avenue, Suite 200, 215-426-8025 or 215-426-1709. Community development and housing counseling.

Impact Services Corporation / Building Materials Exchange, 111 West Erie Avenue, Philadelphia, PA 19140, 215-423-3613. Assists Philadelphia's homeowners who meet income guidelines to maintain and/or upgrade their existing homes by providing **building materials at low- to no-cost**.

Philadelphia Home Improvement Loan, 1-877-4-U-PHILA. Provides low-interest **home improvement loans up to \$25,000** to qualified homebuyers.

Settlement Grant Program, Office of Housing and Community Development, 1234 Market Street, 17th Floor, 215-686-9723. **Provides up to \$800 to first-time homebuyers** who complete pre-purchase counseling.

Tenant/Landlord Information

Inquilinos / Informaciones de Propietarios

ACORN, 846 North Broad Street, 2nd Floor, 215-765-0042. Addresses important issues such as landlord / tenant rights, PGW and utility shutoffs, vacant lots and abandoned homes.

Community Legal Services, Inc., 3638 North Broad Street, Philadelphia, PA 19140, 215-227-2400; Fax: 215-227-2435. 1424 Chestnut Street, Philadelphia, PA 19102, 215-981-3700; Fax 215-981-0434. **Free legal help** for low-income residents of Philadelphia.

Mortgage Assistance / Counseling
Hipoteca, Asistencia y Consejería

ACORN Housing Services, 846 North Broad Street, 1st Floor, 215-765-1221. Provides one-on-one counseling, first time homebuyers classes, assists with obtaining affordable mortgages. Also assists with preventing foreclosures.

American Dream Downpayment Initiative, Philadelphia Office of Housing and Community Development, 1234 Market Street, 17th Floor, 215-686-9749 or 215-686-9723. **Provides up to \$10,000 to first-time buyers of properties in selected developments.** Housing counseling is required. Call for list of developments.

Asociación de Puertorriqueños en Marcha, Inc./Housing Counseling. Call 215-235-607; Monday thru Friday from 8:30am to 5:00 pm to schedule an appointment. Pre-purchase counseling; problem resolution; credit report; tenant counseling; pre-occupancy counseling.

Congreso de Latinos Unidos, 719 West Girard Avenue, 215-763-8870, Fax 215-763-7023. Housing counseling and referrals, mortgage counseling, housing consumer education, emergency financial assistance.

Homeowners Emergency Mortgage Assistance Program (HEMAP), Pennsylvania Housing Finance Agency, 211 N. Front Street, Harrisburg, PA 17101, 1-800-822-1174; email: www.phfa.org. **For Homeowners Only.** Homeowners in danger of losing their home thru foreclosure. Homeowners must go thru HEMAP Consumer Credit Counseling Agency. Agencies in this area include: ACORN (215-765-1221), CCCS of Delaware Valley (215-563-5665), Congreso (215-763-8870), Counsel of Spanish Speaking Organizations (215-627-3100), HACE (215-426-8025), Nueva Esperanza (215-324-0746), and Philadelphia Senior Center (215-546-5879).

Transitional Housing Program Services
Vivienda de Transición / Programa de Servicios

Asociación de Puertorriqueños en Marcha, Inc./Casa Nueva Vida, 811 W. Erie Avenue, 215-223-8454. **MEN ONLY.**

Asociación de Puertorriqueños en Marcha, Inc./Family Emergency Shelter, 809 W. Erie Avenue, 215-223-8454. Emergency housing for 40 families in desperate need.

Asociación de Puertorriqueños en Marcha, Inc./Abriendo Caminos, 523 W. Rising Sun Avenue, 215-229-5722. Case management; substance abuse counseling; housing for up to 12 months in a group share setting.

Latino Community **Comunidad Latina**

Congreso de Latinos Unidos, 719 West Girard Avenue, 215-763-8870, Fax 215-763-7023. Provides adult education, employer-driven job training, employment counseling and job placement.

Council of Spanish Speaking Organizations, Inc., 705-09 North Franklin Street, 215-627-3100, Fax 215-627-7440. Assists individuals in getting a job and with health services. Provides counseling and cultural opportunities.

Esperanza Health Center, Inc., Parkview Hospital, Medical Office Building, Lower Level, 1331 East Wyoming Avenue, 215-831-1100, Fax 215-831-0500. Provides quality health care for children and adults. Family and Internal Medicine, Pediatrics, Cardiology, Eye Exams, Infections Diseases, Osteopathic Medicine and Vaccine services. Counseling is also available.

Fairmont Health Center, 1412-20 Fairmont Avenue, 215-235-9600, Fax 215-232-4093. Obstetrics/Gynecology, Pediatrics, Adolescent Medicine, Adult Medicine, Family Medicine, and Lab Testing.

National Alliance for Hispanic Health, 1501 16th Street NW, Washington, DC, **National Hispanic Family Helpline**, 1-866-783-2645, **National Hispanic Prenatal Helpline**, 1-800-504-7081. Website: www.hispanichealth.org.

Legal Services **Servicios Legales**

AIDS Law Project of Pennsylvania, 1211 Chestnut Street, Suite 600, Philadelphia, PA 19107, 215-587-9377. Legal assistance in the areas of AIDS Discrimination; Social Security disability benefits; welfare benefits; insurance coverage; housing; financial issues and debt; family law; immigration.

Community Legal Services, Inc., 3638 North Broad Street, Philadelphia, PA 19140, 215-227-2400; Fax: 215-227-2435. 1424 Chestnut Street, Philadelphia, PA 19102, 215-981-3700; Fax 215-981-0434. **Free legal help** for low-income residents of Philadelphia

Defenders Association of Philadelphia – Assists in Criminal Cases, 215-568-3190

Domestic Violence Legal Center, 215-686-7082

Education Law Project – Education rights of students, 215-238-6970

Philadelphia Legal Assistance, 42 S. 15th Street, 215-981-3800 – **Free legal help** for low-income residents of Philadelphia.

Senior Law Center, Land Title Building, 100 South Broad Street, Suite 1810, 215-988-1244, www.seniorlawcenter.org. Protects the rights and interests of Philadelphia's elderly, providing **free legal services**, community legal education, professional training, advice, information and referral services, and advocacy.

Tenant Union Representative Network (TURN), 1315 Walnut Street, 3rd Floor, 215-940-3900. Provides financial assistance to low-income households by assisting with back rent, security deposits or utility bills.

Recreation

Recreó

(Also see After School Programs)

Philadelphia Department of Recreation, 1515 Arch Street, 10th Floor, 215-683-3663. Aquatics Program, Lifeguard Training, and CPR. Samuel Pool, Tioga and Gaul Sts., 215-685-1246.

Senior Citizens

Ancianos Ciudadanos

Associated Services for the Blind, 919 Walnut Street, 215-627-0600; Fax 215-922-0692. Promotes self-esteem, independence, and self-determination in blind and visually impaired people. Provides training, education, materials, information and education.

Center for Advocacy for the Rights and Interests of the Elderly (CARIE), 1315 Walnut Street, 215-545-5728; Fax 215-545-5372. **Free** telephone consultation and advocacy service for providing counseling and problem resolution options for older

persons, their caregivers, and professionals. Long Term Care Ombudsman Program, 215-545-5724. Ensures residents rights and quality of life in nursing homes and personal care homes by investigating and resolving complaints.

Casa de Consejeria y Salud Integral, Inc. – “House of Counseling and Integral Health, Inc.”, 213 West Allegheny Avenue, 215-634-3259; Fax 215-634-1234. Specializing in counseling and social service approaches, assists every member of the family to use their capabilities and abilities to the maximum in the psychological, social, cultural, spiritual, and educational areas. Intervention in individual and group settings in drug and alcohol, family, pre-marriage, marriage, and parenting. Call for an appointment.

Community Legal Services, Inc. / Elderly Law Project, 3638 North Broad Street, Philadelphia, PA 19140, 215-227-2400. Provides high quality legal services to thousands of clients each year. Walk-ins and Telephone Interviews, Monday thru Friday, 9 am to 12 noon.

Lutheran Settlement House, 1340 Frankford Avenue, 215-426-8610.

Pennsylvania Department of Aging, 717-783-1550. Serves the Commonwealth’s persons over age 65.

Philadelphia Corporation on Aging: Long Term Care Access, 215-765-9040, Helpline 215-765-9040. Investigates and responds to reports of elder abuse, exploitation, or abandonment in Philadelphia County.

Philadelphia Department of Recreation, Older Adult Center, Juniata Park, 1251 East Sedgley Avenue, 215-685-1490/1. Programs and services designed for older adults including free health screening, help with transportation, entitlement needs, active and passive activities, full meals for **FIFTY CENTS**.

Senior Law Center, Land Title Building, 100 South Broad Street, Suite 1810, 215-988-1244, www.seniorlawcenter.org. Protects the rights and interests of Philadelphia’s elderly, providing **free legal services**, community legal education, professional training, advice, information and referral services, and advocacy.

Transportation **Transportación**

South Eastern Public Transportation Authority (SEPTA), Customer Service including information, suggestions, complaints, 215-580-7145.

CCT Connect, 215-780-7700. Ride sharing service provided door-to-door by advance reservations for those unable to use regular bus transportation. Call for reservations.

Veterans

Veteranos

Department of Veterans Affairs, 215-381-3028. Designed to assist disabled veterans obtain and maintain suitable employment.

Impact Services Corporation, 174 West Allegheny Avenue, 215-739-5763. Job training, transitional and permanent housing.

Philadelphia Veterans' Multi-Service and Education Center, 215-923-2600. Referrals, training, counseling, and employment assistance.

Veterans Administration, 1-800-247-2323 or 1-800-827-1000. Benefits, Insurance Information and Assistance.

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